



CARE & MAINTENANCE INSTRUCTIONS

Pedigree Carpets are manufactured from 100% solution dyed polypropylene fibres and as such are highly stain resistant and completely waterproof. Their needlepunch construction – also known as fibre bonded constructed carpet – consolidates thousands of fibres to create one of the most durable textile floor coverings available. A simple care and maintenance program will ensure that your Pedigree carpet will retain its good looks throughout its life, even in the most harsh industrial traffic conditions.

DIRT BARRIERS:

Independent tests prove that up to 90% of the total floor covering cleaning costs within a building is spent in removing walked-in dirt. An effective entrance system which can trap outdoor dirt and moisture is therefore a very worthwhile investment. Whilst a very durable carpet in its own right, a very cost effective solution is to use Pedigree SMOKEY for this purpose ensuring that it is installed at 90 degrees to oncoming traffic, as the specification for the block design requires this.

DAILY CARE:

Regular vacuum cleaning of your carpet will remove loose soiling before it compacts (becomes embedded at the base) and requires wet cleaning methods to disturb it. We recommend daily vacuum cleaning in commercial heavy duty traffic areas and at least twice weekly in commercial medium duty environs. As the pile density of Pedigree carpet prevents air movement, the recommended vacuum type is one that incorporates a revolving beater bar brush (turbo or power-head).

SPOTTING AND STAIN REMOVAL:

Always act quickly to remove the spilt substance before it penetrates the carpet fibre or soaks through to the base. Stains that have been allowed to dry are more difficult to remove. Generally water based stains on Pedigree carpet can be removed with water treated with a weakly diluted household detergent and the more stubborn types of stains with a proprietary carpet spot cleaner or a carpet dry solvent cleaner for synthetic carpet fibres. Refer to the Stain Removal Chart at the end of this instruction.

PERIODIC WET CLEANING:

As Pedigree Carpets are completely waterproof and rotproof, they are best suited to hot water extraction (steam cleaning) rather than the use of dry cleaning powders. A periodic water extraction program – preferably incorporating a rotating or cylindrical brush – is best left to professional carpet cleaning companies who undertake the work in accordance with Australian & New Zealand Standard AS/NZS 3733:1995.

However DIY hot water extraction to a good cosmetic appearance standard can be performed successfully with the correct type of equipment, such as a hose and wand carpet extractor which can be hired from your local supermarket. In such cases the detergent dilution level in the solution tank should be very weak at 50 parts water to 1 part shampoo and NOT the dilution level recommended in the equipment instructions, which is much stronger and designed for traditional tufted carpets. Rinse thoroughly afterwards using only plain water (warm or cold) in the solution tank to ensure that all detergent residues are completely removed.

| STAIN REMOVAL GUIDE | |
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| TYPE OF STAIN | HOW TO TREAT |
| Drinks (alcohol, tea, coffee, soft etc) Excludes wine – see below | Mop up excess. Weak detergent and warm water. Rinse thoroughly with plain water. |
| Wine | Mop up excess. Tip salt directly onto the stain. Sponge with a weak detergent and warm water. Rinse thoroughly with plain water. |
| Oil and Grease | Remove surplus with a spatula. Sparingly use a household dry cleaning fluid and blot. Finish with weak detergent and warm water. Rinse thoroughly with plain water |
| Urine, vomit, faeces, blood | Mop up excess. Weak detergent and warm water. Rinse thoroughly with plain water. If stain persists use a household dry cleaning fluid and blot. |
| Food (chocolate, ice cream, tomato sauce etc) | Remove surplus with a spatula. Sparingly use a household dry cleaning fluid and blot. Finish with weak detergent and warm water. Rinse thoroughly with plain water. |
| Milk and cream | Mop up excess. Sponge with methylated spirits and blot. Sponge dry. |
| Ballpoint ink and texta | Sparingly use a household dry cleaning fluid and blot. Sponge with methylated spirits and blot. Sponge dry. |
| Chewing gum | Freeze with ice cubes, crack with a blunt object and remove surplus, apply methylated spirits and blot. Rinse. |
| Shoe polish | Remove excess with a spatula. Sparingly use a household dry cleaning fluid and blot. Weak detergent and warm water. Rinse thoroughly with plain water. |
| Paint – water based | Mop up excess. Use petroleum jelly and work into the stain. Weak detergent and warm water. Rinse thoroughly with plain water. |
| Paint – oil based | Mop up excess. Sponge with methylated spirits and blot. Weak detergent and warm water. Rinse thoroughly with plain water. |
| Crayon and markers | Remove surplus with a spatula. Sparingly use a household dry cleaning fluid and blot. Finish with weak detergent and warm water. Rinse thoroughly with plain water. |
| Cigarette burn and scorch marks | Rub the damaged fibre ends vigorously with a paint scraper or hard bristle brush to remove the burnt tips to minimise the discoloured look. If severe, use a new piece of the carpet in the same dye-lot number and replace the damaged section to a pattern match using a lino knife and straight edge or with a circle-cutter. |

Karndean International provide the above spot cleaning recommendations in good faith, but cannot be held responsible for permanent staining that has occurred after the date and time of installation. For additional advice and information about Pedigree Carpets contact **Karndean International**.